

DERRY FIRE DEPARTMENT



FIRE / AMBULANCE ADMINISTRATION
14 Manning Street
Derry, New Hampshire 03038

Michael J. Gagnon
Fire Chief

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Press Release

10/29/2015

The Derry Fire Department is pleased to announce that Dispatcher Charles Tinkham has received the Association of Public Safety Dispatchers Association (APCO), Atlantic Chapter “Dispatcher of the Year” award for 2015. Dispatcher Tinkham takes pride in his work, and proactively comes forward with suggestions on process’ or procedures that allow department members to do their jobs safer, and more efficiently. Dispatcher Tinkham manages our data collection program amongst many other duties aside from working as a Fire Alarm Dispatcher. Dispatcher Tinkham was nominated by Fire Chief Michael Gagnon, and Director Jon Goldman for his “strong commitment and immeasurable contributions to the Derry Fire Department, and public safety communications.”

Dispatcher Tinkham and Director Goldman traveled to the APCO Atlantic Chapter Training Conference in Burlington Vermont so Dispatcher Tinkham could receive his award, and be recognized amongst his peers from all over New England.

While in Burlington Vermont, the APCO Atlantic Chapter President, Phil Tirrell, along with the APCO International President Brent Lee also recognized Derry Fire Alarm for receiving APCO Project 33 Training Program Certification. This certification ensures that the Derry Fire Department Bureau of Communications, Fire Alarm, and Information Technology new hire, and continuing education training program meets or exceeds the nationwide minimum training standards as set forth by APCO Project 33. Director Goldman, and Dispatcher Putnam worked extensively on this project. Derry Fire Alarm is the only agency in NH, and one of only three in New England, NY, and NJ to receive this certification.

The Derry Fire Department is honored to be recognized for both awards, and is extremely proud of the level of service our Fire Alarm Dispatchers provide for the citizens of Derry, Auburn, Chester, and Windham.

Questions may be directed to: Director Jon Goldman, 603-845-5224

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