

Town of Derry, NH Water Rates and Fees

Revised March 13, 2013

1. Meter Retail Service Rates (all customer classes)

These rates are for metered retail service.

CONSUMPTION RATE:

2.50 per 100 Cu. Ft. (748 gals.)

MINIMUM BASE CHARGES

ALL CLASSES/ALL METER SIZES:

\$23.03 per billing cycle per residential living unit: includes first 500 cft. of usage.

\$23.03 per billing cycle per metered commercial, industrial, institutional, irrigation or other non-residential domestic metered connection: includes first 500 cft. of usage.

TERMS OF PAYMENT

- a. Bills shall be rendered quarterly and shall be due and payable upon presentation.

- b. Billing cycle is defined as the period between each bill issuance for a particular property as authorized by the Town Administrator and Chief Financial Officer or as otherwise requested by the property owner. Typical billing cycles are either quarterly or, in the case of final bills for property transfers, the period between the previous quarterly billing and the date of final bill issuance.

- c. Late payment charges and other expenses shall be computed as specified under Miscellaneous Charges.

2. Fire Protection - Municipal

This rate is for municipal fire service in Derry and Londonderry.

RATE:

The annual charge, billed annually in arrears, for municipal fire service to the Town shall be as follows:

Rate Per Year DERRY: \$376,356.42/YR (Municipal Core System)

LONDONDERRY: \$19,111.85/YR

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3. Rate Schedule - Miscellaneous Service Charges

1. Applicability

The charge shall apply to regular service and private fire service provided to all customers.

2. Application Fee for Fire and Domestic Service

(1) Water Service.....\$50.00

3. Late Payment Charges

(a) A finance charge shall be added to any bill where payment therefore has not been received by the Utility within thirty (30) days of issuance, and shall be one and one half percent (1 ½ %) of any unpaid balance per month that said balance remains unpaid.

(b) A late payment charge shall be added to any bill where payment therefore has not been received by the Town of Derry within sixty (60) days of issuance, and shall be \$5.00 and subject to the same shut-off provisions as for non-payment of bills.

(c) A shut-off service charge of \$36.00 shall be applied to each account with outstanding balances of sixty (60) days or more and whose account is placed on the final water shut-off list developed in accordance with the Town's Water Shut-Off Policy dated August 25, 2005. This charge shall cover the shut-off and restoration of service if applicable once satisfactory payment provisions have been made with by the Town.

(d) Job Works bills are due and payable when rendered and subject to the same shutoff provisions as for nonpayment of bills. Terms are Net 30 days. A finance charge of 1½% (18% per year) will be charged 30 days after the date of bills.

4. Seasonal Use

A charge of fifteen (\$15.00) dollars shall be applied to the customer's bill for installing the meter and turning on the water, and a separate charge of fifteen (\$15.00) dollars shall be applied to the customer's bill for removing the meter and turning off the water.

5. Restoration of Service

A charge of thirty-six dollars (\$36.00) shall be applied to the customer's bill when water service or private fire service is restored after being shut off for reasons other than non-payment of a utility bill including service repair, fraudulent use, or as requested by the customer or for any other reason specified in this tariff. (Charge includes initial shut-off.)

6. Repairs to Frozen Meters

The Customer shall be charged the full costs of repairing or replacing a frozen meter located on his premises, but in no case shall such charge be less than fifty (\$50.00) for each repair.

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7. Bad Checks

Whenever any check issued to the Town of Derry for payment of taxes, permit fees, licenses, special assessments, water or sewer bills, for any combination of these or for any other municipal services is returned to the Town as uncollectible, the Town of Derry shall charge a fee of twenty-five dollars (\$25.00) plus all protest, bank, and legal fees in addition to the amount of said check to the person who issued such check to cover the cost of collecting the debt that the check was issued to pay.

8. Testing of Backflow Prevention Devices

A charge shall be applied to a customer's bill for each test conducted by the Utility of the customer's backflow prevention device as follows:

PVB (all sizes)\$ 17.50
RPZ <= 2 inch.....\$ 38.00
RPZ > 2 inch.....\$ 45.00

DC <= 2 inch.....\$ 38.00
DC . 2 inch.....\$ 45.00

9. Hydrants or Other Temporary Services

(a) The charge for water supplied from the connection in the Utility connection on Transfer Lane or from a hydrant shall be applied as follows:

\$4.00 per 1,000 gallons

(b) The charges for use of any hydrant or other temporary water source shall be as follows:

(1) Adapter deposit (excluding pool filling): \$ 150.00

(i) 2½ inch adapter \$150.00

(ii) ¾ inch adapter 50.00

(2) Application fee for bulk water haulers: Twenty-five dollars (\$25.00) per year

(3) Adapter Installation or Removal During Normal Working Hours

(i) 2½ inch adapter \$35.00

(ii) ¾ inch adapter or pool filling \$35.00

10. Connection of Service Pipe to a Main

(a) The following connection charges shall be paid at the time of service application by all customers. The charges, as specified below, shall be based upon the type service provided to the premises and the size of the service pipe and meter to be installed.

(1) A Hook-up fee to the Town of Derry for connection to the public water system (Fees are based on size of service entering the building. For installations where an oversized service is necessary due to pressure considerations, the charge will be based on the size of the service required under normal

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pressure conditions, as determined by the Town of Derry DPW.):

Meter Size	Charge
5/8 x 3/4 inch.....	\$619.20
1 inch.....	\$1,100.60
1 1/2 inch.....	\$2,476.80
2 inch.....	\$4,403.20
3 inch.....	\$10,062.00
4 inch.....	\$17,612.80
>4 inch.....	to be calculated based upon \$619.20 per equivalent 3/4 inch connection

(2) A charge for supplying and installing the meter and outside reader/remote transponder unit is as follows:

Meter Size	Charge
5/8 x 3/4 inch.....	\$209.90
1 inch.....	\$265.45
1 1/2 inch.....	\$435.58

A charge for the meter and remote transponder unit is as follows:

Meter Size	Charge
2 inch disc.....	\$601.00
2 inch turbo.....	Invoice cost + 10%
2 inch compound.....	Invoice cost + 10%
3 inch and larger	Invoice cost + 10%

(3) A charge for meter horn assembly as follows:

3/4 inch.....	\$154.95
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Backflow prevention assemblies must meet the Town of Derry and State of New Hampshire standards and may be purchased from the Town or directly from an approved supplier. Costs charged by the Town shall be the cost to the Town plus 10%.

11. Fire Hydrant Assemblies: \$2,085.11/EA

12. Additional Charges

The following charges shall be applied by the Utility for services rendered:

(b) Up-to-date billing on ownership change (includes meter reading) \$15.00

(d) Turn-on service request by customer during Utility's regular working hours (includes initial shut-off and service restoration) \$36.00

(e) Emergency request by customer to turn on or shut off water service other than during the Utility's regular working hours. \$49.12/HR up to 3 hour minimum charge.

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(f) Customer requested meter testing shall be the actual cost per test but not less than \$30.00 except at no cost should the meter be found to over-register.

13. Service Disconnection

Upon request by the customer for termination of service, the Town of Derry shall, in its sole discretion, determine if the disconnection poses risk or liability to either the Town or the public. If it determines risk or liability is possible, the Town may, at the Customer's expense, take such actions as may be appropriate to reduce the risk or liability.

4. Merrimack Source Development Charge

This charge is to recover payments made by the Town of Derry to Manchester Water Works for the development of the Merrimack River as a second source of supply.

RATES:

The one-time charge will be based on the size of the water service entering the building that is required to meet flow requirements at the installation.

Meter SizeMSD Charge

3/4 inch.....\$ 721.00

1 inch.....\$ 2,069.00

1 1/2 inch.....\$ 5,429.00

2 inch.....\$ 9,589.00

For installations 3" and larger, the charge will be \$2.36 per gallon, per day. The flow, gallons/day, will be determined by the Town of Derry. For installations where an oversized service is necessary due to pressure considerations, the charge will be based on the size of the meter required under normal pressure conditions, as determined by the Utility.

TERMS

Bills for this service shall be rendered in advance and payment shall be received before service is installed or service upgraded.

5. Water Use Restrictions And Penalties

The following penalties for violations of water use restrictions are applicable only during a severe drought or other water supply shortage during a declared Emergency or Disaster by the Derry Town Council. Once declared, the need for continuation of such restrictions shall be reviewed monthly by the Town and notice of which shall be published in the Manchester Union Leader and/or Derry News. The primary purpose of such declaration and issuing penalties by the Derry Town Council shall be to protect, preserve and maintain the public health, safety and welfare of the customers and communities served.

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Declared Emergency -Level III

After continued violation of restriction confirmed by the Town of Derry following written warning, the customer shall be assessed a penalty in the amount of \$50.00/day. Continued violations shall result in service termination in accordance with the Derry Water use Ordinance.

Declared Disaster –Level IV

After confirmation by the Town of Derry of a violation of restriction, the customer shall be assessed a penalty in the amount of \$100/day and service shall be immediately terminated in accordance with the Derry Water Use Ordinance.

Restrictions that include but shall not be limited or restricted to which may be imposed by the Town of Derry depending on the drought severity are lawn irrigation, curbside vehicle washing, pool filling, hosing of hard surfaces and use of water from public or private hydrants for non-emergency purposes.

This water rate schedule has been duly adopted this thirteenth day of March 2013 to be **Effective the Fifteenth day of June 2013** by the Town Council acting as Water Commissioners of the Town of Derry, in Rockingham County, State of New Hampshire, at the duly noticed and duly held session of the Derry Town Council.

TOWN OF DERRY

Certificate

The Derry Town Council acting as Water Commissioners and after a duly noticed public hearing held on Tuesday, March 5, 2013, approved by a vote of 5-2-0 (B Benson & B Chirichiello) to amend the Derry Water Use Ordinance rates by increasing the Municipal Retail Water Rate from \$2.47 to \$2.50 per 100 cubic feet and the minimum quarterly base charge from \$22.88 to \$23.03 per living unit or commercial metered connection effective on all bills issued on or after June 15, 2013.



Bradley N. Benson, Chair
Derry Town Council



Denise E. Neale
Town Clerk

Received and Recorded March 13, 2013