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Press Release

Derry Municipal Water System Chlorine Disinfection Conversion

Derry, NH – December 1, 2021

Manchester Water Works (MWW), who supplies the Derry Water System's drinking water, has scheduled a planned conversion of the disinfectant chloramine used in their water treatment process to chlorine. This conversion is scheduled to begin December 7, 2021 and continue through late March/early April 2022. During this time, you may notice a slight change in the taste and smell of your drinking water that has no harmful effects.

Periodically MWW switches the disinfectant from chloramine to chlorine as part of the essential maintenance of our water distribution systems. During the conversion the Derry Water Division will also conduct selective hydrant flushing to enhance the water quality. This procedure is a common practice for many U.S. public water systems that use chloramine as a disinfectant and the practice is approved by the Environmental Protection Agency (EPA) which regulates the safe use of chlorine and chloramine.

MWW and the Town of Derry routinely collect and test water samples to monitor for chloramine and chlorine levels throughout the distribution system and will continue to do so during this period. Should you notice a change in the taste or smell of chlorine, we recommend that you:

- Run the cold water tap for two minutes. Run it for five to 10 minutes when water is not used for several hours.
- Refrigerate cold tap water in an open pitcher. Within a few hours, the chlorine taste and odor should dissipate.
- There are available filters that may reduce the chlorine taste and smell. Those that are either installed onto your faucet tap or pitcher-style filters are recommended. The filter should meet NSF certified safety standards and you should replace the filter as recommended by the manufacturer.

Individuals and business owners who take special precautions to remove chloramine from tap water, such as dialysis centers, medical facilities and aquatic pet owners, should continue to take the same precautions during the

temporary switch to chlorine. Most methods for removing chloramine from tap water are effective in removing chlorine. Individuals with special health concerns should consult a health care provider on the use of tap water.

For more information, please review the Information Sheet on our website:

[Chlorine Conversion - FAQ December 2021 | Town of Derry NH](#)

Or contact the Derry Department of Public Works at (603) 432-6147 (Monday-Friday, 8:00 a.m. - 4:00 p.m.).