

GENERAL

TOWN OF DERRY, NH
WATER RATE SCHEDULE - Effective July 1, 2023

AVAILABILITY

These rates are available for general metered water service in the **Town of Derry**.

IN-TOWN WATER USAGE RATE

\$3.18 per 100 Cubic Feet (CCF)

SERVICE CHARGE

DERRY IN-TOWN WATER RATES FOR FY2024 (eff. 7/1/2023 to 6/30/2024)			
CUSTOMER CLASS	BASE MINIMUM CHARGE		VOLUMETRIC USAGE RATE - Per 100 cubic feet
Residential Customer - All Meter Sizes	\$	30.00 per living unit per quarter	\$ 3.18
Non-Residential Customer - 3/4 inch meter	\$	30.00 per meter per quarter	\$ 3.18
Non-Residential Customer - 1 inch meter	\$	45.00 per meter per quarter	\$ 3.18
Non-Residential Customer - 1 1/2 inch meter	\$	76.00 per meter per quarter	\$ 3.18
Non-Residential Customer - 2 inch meter	\$	151.00 per meter per quarter	\$ 3.18
Non-Residential Customer - >2 inch meter	\$	304.00 per meter per quarter	\$ 3.18

TERMS OF PAYMENT

- (a) Bills shall be rendered either quarterly or monthly and shall be due and payable upon presentation.
- (b) At the sole discretion of the Town, bills may be rendered monthly.
- (c) Late payment charges and other expenses shall be computed as specified under Miscellaneous Charges.

AVAILABILITY

These rates are available for general metered service in all areas served **outside the Town of Derry**.

OUT-OF-TOWN WATER USAGE RATE

\$3.66 per 100 Cubic Feet (CCF)

SERVICE CHARGE

DERRY OUT-OF-TOWN WATER RATES FOR FY2024 (eff. 7/1/2023 to 6/30/2024)			
CUSTOMER CLASS	BASE MINIMUM CHARGE (includes 500 cubic feet of usage)		VOLUMETRIC USAGE RATE - Per 100 cubic feet
Residential Customer - All Meter Sizes	\$	34.00 per living unit per quarter	\$ 3.66
Non-Residential Customer - 3/4 inch meter	\$	34.00 per meter per quarter	\$ 3.66
Non-Residential Customer - 1 inch meter	\$	51.00 per meter per quarter	\$ 3.66
Non-Residential Customer - 1 1/2 inch meter	\$	87.00 per meter per quarter	\$ 3.66
Non-Residential Customer - 2 inch meter	\$	173.00 per meter per quarter	\$ 3.66
Non-Residential Customer - >2 inch meter	\$	349.00 per meter per quarter	\$ 3.66

TERMS OF PAYMENT

- (a) Bills shall be rendered either quarterly or monthly and shall be due and payable upon presentation.
- (b) At the sole discretion of the Town, bills may be rendered monthly.
- (c) Late payment charges and other expenses shall be computed as specified under Miscellaneous Charges.

AVAILABILITY

The following wheeling charges shall be applied to all water passing through the Town of Derry into the Town of Windham as metered at the Derry – Windham town line on Route 28 in accordance with the Southern NH Regional Water Intermunicipal Agreement.

WATER USAGE RATE

\$1.00 per 100 cubic feet as metered at the Derry-Windham Town line metering vault.

TERMS OF PAYMENT

- (a) Bills shall be rendered monthly and shall be due and payable upon presentation.
- (b) Late payment charges and other expenses shall be computed as specified under Miscellaneous Charges.

FIRE PROTECTION – MUNICIPAL/TOWNS

AVAILABILITY

This rate is available for municipal fire protection for the Town of Derry.

RATE

The charge, billed quarterly in arrears, for municipal fire service to the Town shall be as follows:

Annual Charge
\$376,356.00 LUMP SUM

TERMS OF PAYMENT

- (a) Bills shall be rendered annually in May and are due and payable upon presentation.
- (b) Late payment charges and other expenses shall be computed as specified under Miscellaneous Charges.

FIRE PROTECTION – MUNICIPAL/TOWNS

AVAILABILITY

This rate is available for municipal fire protection in communities outside of the Town of Derry.

RATE

The charge for municipal fire service to the Town shall be as follows:

(In-Town Municipal Lump Sum Charge / Total Number of Hydrants in Derry connected to
Derry Water System) X Total Number of Hydrants in Municipality connected to Derry
Water System

TERMS OF PAYMENT

- (a) Bills shall be rendered annually and are due and payable upon presentation.
- (b) Late payment charges and other expenses shall be computed as specified under Miscellaneous Charges.

MISCELLANEOUS SERVICE CHARGES

1. Applicability

The charge shall apply to regular service and private fire sprinkler service provided to all customers.

2. Application Fee for Fire and Domestic Service

(a) Water Service \$50.00

(b) Private Fire Sprinkler service \$ 50.00

3. Late Payment Charge

(a) A late payment charge shall be added to any bill where payment therefor has not been received by the Utility within thirty (60) days of issuance and shall be \$5.00.

(b) The late payment charge shall be applied on a monthly or quarterly basis depending upon the customer's regular billing period.

(c) Bills are due and payable when rendered and subject to the same shutoff provisions as for nonpayment of bills. Terms are Net 30 Days. A finance charge of 2/3% per month (8% per year) will be charged 30 days after the date of bills.

4. Seasonal Use

A charge of twenty dollars (\$20.00) shall be applied to the customer's bill for installing the meter and turning on the water, and a separate charge of twenty dollars (\$20.00) shall be applied to the customer's bill for removing the meter and turning off the water.

5. Restoration of Service

(a) A charge of forty dollars (\$40.00) will be collected from a customer when water service is restored after being shut off for non-payment of a Utility bill in accordance with the Town of Derry Water Shut Off policy adopted by the Town Council effective 11/3/2005, or for fraudulent use, or for any other reason specified in the Code of the Town of Derry.

(b) Restoration of service "after normal work hours" will be collected from a customer at a charge of one hundred, eighty-five dollars (\$185.00).

6. Repairs to Frozen Meters

The Customer shall be charged the full costs of repairing a frozen meter located on his premises, but in no case shall such charge be less than forty dollars (\$40.00) for each repair.

8. Returned Checks

Whenever the Town receives a check which is not immediately cleared for deposit by the Town's financial institution a fee shall be charged to the customer's bill in an amount approved by the Tax Collectors' office.

9. Testing of Backflow Prevention Devices

A charge shall be applied to a customer's bill for each test conducted by the Town of the customer's backflow prevention device as follows:

PVB \$20.00

RPZ \$40.00

DCVA \$40.00

10. Hydrants or Other Temporary Service

(a) The charge for water supplied from the connection at the DPW compound on Transfer Lane or from a hydrant shall be applied as follows:

\$4.00 per 1,000 gallons

(b) The charges for use of any hydrant or other temporary water source shall be as follows:

Adapter and Hydrant Meter Installation or Removal During Normal Working Hours:

\$ 40.00

(c) Per diem charges for unmetered use

¾ inch adapter \$ 10.00

2½ inch adapter \$ 35.00

Water for any other use: The Town

may enter into an agreement based on prevailing rates.

(d) Hydrant Flow Test \$ 40.00 (for the purpose of operating hydrants. Actual measurements and flow calculations to be by the private contractor. All test reports shall be copied to the Town)

12. Connection of Water Service Pipe to an Existing Water Main

(A) The following connection charges shall be paid at the time of service application by all customers. The charges, as specified below, shall be based upon the size of the service pipe and meter to be installed.

(1) The cost of tap and service pipe installation, including labor, material, equipment shall be the responsibility of the property owner. Work shall be performed in accordance with the Town of Derry Water Main and Service

specifications by a qualified utility service contractor approved by the Town and contracted by the property owner.

(2) Water Connection Fees

(a) ZONE 1

¾ inch service	\$619.20
1 inch service	\$1100.60
1 ½ inch service	\$2,476.8
2 inch service	\$4,403.20
3 inch service	\$10,062
4 inch service	\$17,612.80

(b) ZONE 3

\$2,900 per living unit or buildable acre.

Ref: Council Resolution Vote 9/15/2015

(c) SCOBIE POND

Properties connecting to the municipal water system serviced by the Scobie Pond Pump Station using existing service connections using existing service connections installed by the Town to the property lines shall pay the following assessment:

\$5,000 per connection.

\$7,500 per duplex with single connections

Ref: Council Resolution Vote 10/6/1987

(d) RTE 28 BYPASS -

Properties connecting to the municipal water system using existing service connections installed by the Town to the property lines on the west side of By Pass 28 from English Range to Eastgate Rd. shall pay the following assessment:

¾ inch service	\$1,100
1 inch service	\$1,135

Ref: Council Resolution Vote 11/1/2005

(e) EAST DERRY RD / HAMPSTEAD ROADS

Properties connecting to the municipal water system using existing service connections installed by the Town to the property lines on the north side of East Derry Road from Cemetery Road up to and including Adams Pond Road shall pay the following assessment:

\$750 per connection

Ref: Council Resolution Vote 12/8/2009

(3) Meters and Transponders: A charge for the meter and remote reader is as follows:

<u>Meter Size</u>		<u>Charge</u>
¾ inch	M25	\$ 331.00
1-inch	M70	\$ 493.00
1½ inch	M120	\$ 819.00
2-inch	M170	\$ 1,093.00
2-inch	Turbo	\$ 1,298.00
2-inch	Compound	\$ 2,242.00

For meters larger than 2 inches, the charge shall equal the cost of the meter and the cost of installation of the meter plus a 10% administrative charge.

(4) A charge for meter horn assemblies (required for all residential service connections).

(a) ¾ inch assembly	\$ 422.00
(b) 1 inch assembly	\$ 788.00

(5) Backflow Prevention Devices: Commercial and industrial service connections may be required to install an approved backflow prevention device in accordance with Derry's Ordinance. Devices must be approved by the Town of Derry and be included in the State of NH's approved list. Backflow prevention devices may be purchased directly from any vendor. If a device is provided by the Town, the cost shall be as invoiced to the Town of Derry plus a 10% administrative fee.

(6) Fire hydrant assemblies: Hydrants must be approved by the Town of Derry. Fire Hydrants may be purchased directly from any vendor. If a hydrant is provided by the Town, the cost shall be as invoiced to the Town of Derry plus a 10% administrative fee.

(7) Permit Fees: A \$50 permit fee is required for each new service connection or permit modification approved by the Town.

(8) Inspection fees: When in the opinion of the Town's engineer, a service connection is anticipated to require more than 2 hours, an inspection fee shall be billed to the applicant at the approved engineer's inspection rate times the number of hours over 2.

13. Miscellaneous Charges

The following charges shall be applied by the Utility for services rendered:

(a) Final billing on ownership change \$ 30.00

(b) Emergency request by customer to turn on or shut off water service other than during the Utility's regular

working hours. \$185.00 (This rate may be reduced in the event multiple requests are made to restore water service within the employees 3-hour call-back period. The reduction shall be apportioned equally among the number of requests made.)

(c) Customer requested meter test \$ 50.00
If meter found to over-register by more than 3% or under-register per PUC 605-03(d) NO COST

(d) Duplicate bill fee \$ 1.00 per copy

(e) Water Samples

Microbiology:

Colilert P/A \$40/sample

All other sample requests will be by local contract laboratory and charged the prevailing rates for parameters requested plus 10 % administrative costs plus a \$25 sampling fee.

14. Service Disconnection

Upon request by the customer for termination of service, the Town shall, in its sole discretion, determine if the disconnection poses risk or liability to either the Town or the public. If it determines risk or liability is possible, the Town may, at the Customer's expense, take such actions as may be appropriate to reduce the risk or liability. A fee of \$40 shall be charged to disconnect water service.

MERRIMACK SOURCE DEVELOPMENT CHARGE

RATE SCHEDULE – "MSDC"

CHARACTER OF SERVICE

The Merrimack Source Development Charge ("MSDC") is assessed for the purpose of developing the Merrimack River as an additional source of supply for the Manchester Water Works, Derry's wholesale water supplier.

RATES

The one-time charge will be based on the size of the water meter that is required to meet flow requirements at the installation and shall be equal to the prevailing rates charged by Manchester Water Works to its in-town customers.

Meter Size	CHARGE
5/8 x 3/4	\$1,227.00
1"	\$ 3,523.00
1½"	\$ 9,243.00
2"	\$16,325.00

For installations 3" and larger, the charge will be \$ 4.14 per gallon, per day. The flow, gallons/day, will be determined by the Town. For installations where an oversized meter is necessary due to pressure considerations, the charge will be based on the size of the meter required under normal pressure conditions, as determined by the Town.

Old Derry Road, Londonderry Franchise: MSDC rates for services within the Old Derry Road franchise in Londonderry shall pay the prevailing MSDC charged by Manchester Water Works.

TERMS:

Bills for this service shall be rendered in advance and payment shall be received before main and services are installed.

WATER USE RESTRICTIONS AND PENALTIES

The following penalties for violations of water use restrictions are applicable only during a severe drought or other water supply shortage during a declared Emergency or Disaster by the Town of Derry Town Council. Once declared, the need for continuation of such restrictions shall be reviewed monthly by the Town and notice of which shall be published in the Manchester Union Leader. The primary purpose of such declaration and issuing penalties by the Town of Derry shall be to protect, preserve and maintain the public health, safety and welfare of the customers and communities served.

**Declared Emergency –
Level III**

After continued violation of restriction confirmed by the Town of Derry Department of Public Works following written warning, the customer shall be assessed a penalty in the amount of \$50.00/day. Continued violations shall result in service termination in accordance with the Code of the Town of Derry- Water Use Ordinance.

**Declared Disaster –
Level IV**

After confirmation by the Town of Derry Department of Public Works of violation of restriction, the customer shall be assessed a penalty in the amount of \$100.00/day and service shall be immediately terminated in accordance with the Code of the Town of Derry – Water Use Ordinance.

Restrictions that include but shall not be limited or restricted to which may be imposed by the Derry Town Council depending on the drought severity are lawn irrigation, curbside vehicle washing, pool filling, hosing of hard surfaces and use of water from public or private hydrants for non-emergency purposes.